

SMGMA:

PRACTICE MANAGEMENT 101



Presented by:

Mitzi Young

Physician Advocate at California Medical Association

MAY 16, 2019 | 8:30AM-11:00AM

SIERRA SACRAMENTO VALLEY

MEDICAL SOCIETY

5380 Elvas Ave., Sacramento, California 95819

Continental Breakfast Provided!

Members- FREE
Non-Member- \$20

ABOUT MITZI YOUNG: Mitzi Young, Physician Advocate for CMA and CMA's Center for Economic Services (CES). Mitzi brings 25 years of experience and expertise in the health care industry. She started her career working for a third party administrator as a claim and eligibility processor for San Bernardino county hospital's medically indigent adult program. She went on to further her education and worked as operations and business manager for a specialty practices and for an ambulatory surgery center overseeing all personnel and business operations. She brings with her a vast knowledge of medical billing and collections, contracting, accreditation, and personnel and business management.

California Medical Association is a professional organization dedicated to serving their member physicians through a comprehensive program of legislative, legal, regulatory, economic and social advocacy. **This month's presentation will include:**

- Common Practice Mistakes Costing You Money
- Managing Patient Scheduling
- Improving Patient Experience
- Monthly Reports Every Practice Should Review
- Effectively Processing Denied Claims
- Marketing Your Practice For Success
- Questions Every Office Should Ask Yearly
- Missed Appointment Policies

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